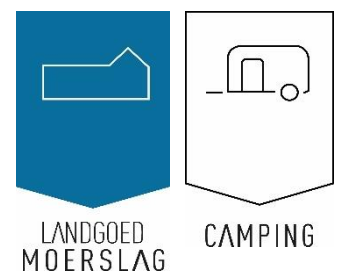


LANDGOED MOERSLAG CAMPING



Campsite rules

ARRIVAL: from 13.00 hours | **DEPARTURE:** no later than 12.00 noon

SUBSCRIPTION: immediately after arrival. You should grab a registration form in the sanitary area. Please complete the form and throw it in the white letterbox in the campsite sanitary area.

PAYMENT & INFORMATION: Please note!!! For online bookings deposit via I-Deal of 50% within 1 week of booking, the remaining 50% no later than 8 weeks before arrival. For reservations by mail (valid for reservations placed until 25 May 2024) payment between 10 a.m. and 11 a.m. at reception, no later than the morning before departure. If you leave on Monday, you must pay between 10.00 and 11.00 on Saturday morning at the latest. Sunday is our day off. For stays of one night, you pay on the day of arrival.

WHEN BOOKING BY TELEPHONE OR ON SITE (WITHOUT PRIOR RESERVATION BY E-MAIL), ALL RESERVED DAYS MUST BE PAID FOR ON THE DAY OF ARRIVAL.

PLEASE NOTE: ALL RESERVED DAYS MUST BE PAID FOR, EVEN IN CASE OF EARLY DEPARTURE.

For **INFORMATION** or questions of any kind, please contact us via intercom, phone (Whats-app) or mail. We can be reached from Mon to Fri from 9.30am to 5pm, Saturdays 10.30am to 5pm. Sunday: our day off.

RESERVATIONS

The campsite owner is entitled to make changes to reserved pitches. The pitch you specify when booking is a preferential pitch. We try to accommodate your wishes as much as possible, but unfortunately this is not always possible. You will not always be notified in advance of a pitch change. If you book up to a certain date, that date will be your departure date. For example, you book up to and including Wednesday 27 July. You then depart on Wednesday 27 July (departure no later than 12 noon). Booking up to a certain date is not possible to avoid misunderstandings.

PLEASE NOTE!!! There IS A DEFINITIVE reservation only after your reservation has been confirmed by us by e-mail!

In case of **EMERGENCIES** please call: +31 (0)43 - 4091238

VISITORS should be reported to the campsite owner. They must observe the campsite regulations. As a guest, you are responsible for your visitors. You are also liable for visitors' fees, which are listed in the price list.

PITCH AREA: You must position your camping equipment so that the wheels are on the two tiles and the awning is on the pavement.

NIGHT PEACE: There is peace and quiet on the campsite between 10 p.m. and 8 a.m.

PARKING: It is not allowed to park the car or motorbike on the camping site. Parking is allowed only in the paved car park behind the beech hedge.

PAPER | CARTON | GLASS | WASTE: Deposit it in the designated container at the waste island. **Do not dispose of large cardboard boxes or bulky waste in the waste**

container. Broken chairs, awnings and other bulky waste must be taken to the environmental park by yourself! Please dispose of waste in closed bags only!

WASHING & DRYING: use of washing machine and dryer permitted only on payment in advance. Washing tabs are only available during reception opening hours.

EMPTY CHEMICAL TOILET/DILWATER TANK: at the designated outlet.

PETS: only allowed after consultation, on a leash and under supervision. Pets may not be left unattended and/or alone on the campsite or in your accommodation.

GENERAL: If your caravan or motor home is parked on the pitch or removed from the site, you do so at your own risk. The campsite owner accepts no liability for the destruction, loss or damage of your property or for the consequences of human or animal accidents. The campsite has the right to deny persons access to the site without giving reasons.

LIABILITY: Moerslag Estate is not liable for the consequences of extreme weather conditions or other forms of force majeure.

CANCELLATION: In case of cancellation, the holiday booker shall pay a compensation to Landgoed Moerslag. This amounts to:

- In case of cancellation more than 3 months before the starting date, 15% of the agreed price.
- In case of cancellation within 3 to 2 months before the starting date, 50% of the agreed price.
- If cancelled within 2 to 1 months before the starting date, 75% of the agreed price.
- If cancelled within 1 month before the starting date, 90% of the agreed price.
- If cancelled on the day of arrival, 100% of the agreed price.

If the campsite is closed due to government measures, we will cancel your reservation free of charge.

ADMINISTRATION COSTS: in case of intermediate changes to your reservation (if approved by Landgoed Moerslag), cancellations etc., we are obliged to charge a €17.50 administration fee.

LOST ITEMS: if you have forgotten items and would like us to return them to you by parcel service, we are obliged to charge a handling fee of €17.50, in addition to the actual costs of packing (parcel costs) and sending (postage-Post NL). We request that you ensure accurate and correct notification (by e-mail) of the name and address of the parcel.